

Questionnaire feedback

Thank you to all those Parents and Carers who completed the questionnaire at the end of last term. 95 responses were received. Your feedback is welcomed as we do reflect on your responses and take on board areas for further development and improvement, whilst we also celebrate the fact that 100% of the children are happy at school and 99% feel safe at school. Without these 2 key factors in place your child would not learn.

I have attached a copy of a breakdown of answers to all the questions asked. Overall the feedback gained is extremely positive. There are, however, some negative responses to some questions and I urge any parent with any concerns to firstly take these up with their child's class teacher. If you are still not satisfied then please make sure that your concerns are brought to my attention.

93/95 parents would recommend Dimple Well Infant School to another parent. The 2 parents who wouldn't recommend Dimple Well to another parent I would appreciate knowing why so that we can try and improve your opinion of our school.

Thank you to all those people who offered further suggestions to make Dimple Well even better. I have grouped suggestions together in order to respond.

No of responses	Area for development	Response from school
Wrap around care		
1	Before school club for working parents	School took the decision several years ago to work with 'Shooting Stars', who agreed to provide wrap around child care for children attending Dimple Well School, both before and after school. The decision was taken due to the limited amount of space we have available, as by going this meant we can use the hall for after school activity clubs which enhance the children's learning. Shooting Stars - tel number: 01924 281806
2	Breakfast club	
3	More wrap around care for working parents	
4	Reading club after school for working parents	
Face to face parent meetings		
4	Face to face parent evening/meetings	It is our intention to resume face to face meetings again in November and March - now that it is deemed safe to do so. If you have concerns or queries regarding your child's learning and progress in the meantime please don't hesitate to email or arrange a meeting with your child's class teacher before or after school. Please see the email addresses at the end.
Parental involvement		
1	Parents invited to attend celebration assemblies	This will resume again this year now that it is safe to do so. Invitations will be sent out throughout the year.
1	Sports Day - races	We have, over the years, run both the traditional Sports Day event and more recently an activity based Sports Day. Whilst I appreciate the traditional style allows some children the opportunity to excel and individually win, the downside is that there is a lot of waiting around for the children whilst they wait for their turn to take part in 3 races. In the end it becomes a crowd controlling exercise,

		<p>where children are being told off for misbehaving as they are bored and restless! To operate the event in Year groups would be difficult as we wouldn't have enough staff to supervise the activities.</p> <p>The children do have the opportunity to do traditional races in their normal PE sessions.</p>
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Communication

1	Know more about what children doing day to day and topics covered	<p>Each half term staff send out a Curriculum Information Sheet which outlines what topics the children are studying and what they will be learning about.</p> <p>In the Autumn term we will be resuming the Parent Surgery meetings which will take place every term. Your child's class teacher will hold a 30 minute meeting at the beginning of each term where they will outline how you can support learning at home.</p>
1	Children were always felt they were listened to by all members of staff	<p>I am sorry to hear that you don't feel your child is listened to by all members of staff. Please get in touch with me so that I can make enquiries into this matter and resolve the situation.</p>
1	Emails not answered regarding improvements and suggestions	<p>I am sorry to hear that your emails have not been responded to. If a class teacher doesn't respond within 3 working days please forward the email on to me and I will chase up a response. If I haven't responded to an email please contact the school office and they will make me aware of your email - occasionally emails go straight to our 'junk' email box! It is never our intention to ignore parents.</p>
1	Christmas concert costumes	<p>I'm sorry you felt that the instruction re costumes wasn't made clear. Staff don't like to insist on you purchasing costumes as it is an expensive time of year for families but some parents do buy outfits. I will make staff aware of your feedback so that parents are informed of both options.</p>
1	Information to parents reduced compared with previous years. Comments in blue book not followed up in school.	<p>Hopefully this year will see more stability and consistency as things get back to normal. I am disappointed that you were not responded to in the 'blue book' as this is an ideal means of communicating between home and school - especially regarding reading. I will remind all staff to ensure queries are answered/responded to.</p>

Special Educational Needs

1	SEND children got more support	<p>We endeavor to give our SEND children as much help and support as possible so that they can fulfil their potential. Sometimes we are hindered by systems/procedures and financial constraints which can be outside of our control. Please make an appointment to speak to me regarding this issue so I can give a more personalised response and discuss a way forward.</p>
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PTA and fundraising		
2	More information about the playground activity area that school is fundraising for	Apologies for not updating you sooner regarding the ball activity area. We had hoped to install a fenced off area, with a cushioned flooring surface, with football and basketball nets. Unfortunately as a result of COVID and the ever increasing costs of raw materials the quote we were initially working toward has now doubled!! Mrs Draper has been trying to source alternative options - but of course they come at a cheaper (but more affordable) cost but do they meet the needs of the children and the school? More information will follow as we get a clearer picture of what we can afford to do.
1	Dimps is missing out on not having a good PTA and kids missing out on activities that the PTA could organise.	Unfortunately the PTA at Dimps has lapsed. The 4 members that ran the PTA no longer have children at our school and their leaving coincided with the Pandemic. We could look into asking if parents would be willing to start one up again now that the situation is more settled.
Homework		
1	Could homework sheets be printed out	Please contact the class teacher or teaching assistant and they can sort this for you.
2	More outdoor activities and homework. Spellings died off as reading structure changed	The introduction of the new phonic programme and reading scheme brought many challenges to staff last year. It is hoped that this year will run smoother as there will be fewer children transitioning from one scheme and system to another. Hopefully the reintroduction of the parent surgery meetings will enable staff to clarify homework expectations.
Choir		
1	Bring back choir	Yes choir has been a great loss whilst Mrs Greenhalgh was unable to work. Currently we don't have anyone to run choir but I am in the process of trying to find someone to run an after school club in the future.
Contact details:		
	Telephone	01924 635033
	To report attendance/absences or message the office staff	admin@dimplewell.wakefield.sch.uk
	Headteacher - Mrs Williams	headteacher@dimplewell.wakefield.sch.uk
	Class 6 - Mrs Robson	brobson@dimplewell.wakefield.sch.uk
	Class 5 - Miss Morris	amorris@dimplewell.wakefield.sch.uk
	Class 4 - Mrs Broadley Mrs Wilkinson	hbroadley@dimplewell.wakefield.sch.uk lwilkinson@dimplewell.wakefield.sch.uk
	Class 3 - Miss Goodall	tgoodall@dimplewell.wakefield.sch.uk
	Class 2 - Mrs Simmons	jsimmons@dimplewell.wakefield.sch.uk
	Class 1 - Mrs Poole	bwinters@dimplewell.wakefield.sch.uk
	Nursery - Mrs Southwell	lsouthwell@dimplewell.wakefield.sch.uk